

GENERAL WARRANTY CONDITIONS

For all products manufactured and sold by Orbis Systems Oy (which includes Orbis India Pvt Ltd), Orbis Systems provides a warranty of twelve (12) months from the date of purchase. If the delivery date changes due to reasons unrelated to Orbis Systems, the period of warranty still commences on the delivery date agreed. The warranty covers faults in material and faults which are due to the production process.

If during the period of warranty it becomes apparent that the Product is faulty due to production process or material, Orbis Systems agrees to repair or according to its own discretion, replace the faulty Product or a part of a Product free of charge, this not extending the original warranty period. The repair can take place either at the premises of the Customer or at the premises of Orbis Systems. If the repair is to take place at the premises of the Customer, the Customer is liable to pay the travel costs and other expenses this causes, to the repair personnel of Orbis Systems. A repair taking place at the premises of Orbis Systems is conducted free of charge. The sender is liable for the transportation expenses of the Product under repair.

If the repair or replacement of a faulty part does not require specific professional expertise, Orbis Systems will satisfy its warranty liability by delivering the repaired or new part to the Customer or by providing satisfactory financial compensation for expenses accrued due to the repair or replacement of the part. Faulty parts that have been replaced according to this condition remain the property of Orbis Systems.

For these conditions to apply, it is required that Orbis Systems is provided with a detailed written notification of the claimed fault within thirty (30) days of the fault or deficiency being noticed or when it became apparent and the faulty Product or a part of such Product, if required by Orbis Systems, be sent to Orbis Systems or a place indicated by Orbis Systems with the adequate transportation expenses paid in advance, in appropriate packaging, unless Orbis Systems agrees to inspect and repair or replace the Product on site. If the Customer's claim concerning a fault under warranty proves to be unfounded, the Customer is liable to compensate all expenses incurred to Orbis Systems as a result of the claim.

The product is repaired within reasonable period of time with regard to the availability of spare parts and repair personnel.

The warranty does not cover faults and deficiencies due to

- a) A faulty installation or assembly by the Customer or negligence in maintenance of the Product or maintenance instructions provided by Orbis Systems, also regarding cases when repairs, installation, assembly or other maintenance work has been conducted by individuals who have not been authorised by Orbis Systems or if such parts have been used, which are not manufactured, supplied or approved by Orbis Systems;
- b) Misuse or other improper or inappropriate use of the Product, or negligence or error in warehousing, storing or handling of the Product or any part of the Product;
- c) Wear or accident caused by normal use;
- d) Changes or amendments to the Product, which have not been authorised by Orbis Systems;
- e) The Customer or a third party.

Under this warranty, Orbis Systems is not liable for faults, which are due to the materials, plans and instructions supplied by the Customer or other Customer activity. The warranty expires if the Product is moved to another branch without agreement from Orbis Systems or if it is sold to another company.

This warranty covers and excludes in entirety all other explicit or implicit conditions, warranties and liabilities as well as all other responsibilities and liabilities of Orbis Systems or a representative of Orbis Systems relating to any faults or deficiencies that become eminent in the Product or are due to the Product directly or indirectly. Orbis shall not cover the commercial practicality of the Product or its suitability to a purpose, which is not the one designed for the Product. The liability of Orbis Systems shall not extend to indirect damages or losses and shall not in any case exceed the list price provided by Orbis Systems of the Product, to which the warranty claim relates.



Orbis Systems provides intelligent quality control, testing & measuring solutions and support services tailored for customer's R&D, production and after sales needs.

Our market segments are telecommunication and electronics industry, other production industry, communication network builders, operators and officials.

Our products and applications are based on RF, fiber-optic, measuring and machine vision technologies

Headquartered in Vantaa, Finland, Orbis Systems has subsidiaries in USA, China and India.

For more information: Please visit www.orbissystems.eu